

W-01815A-13-0210

ORIGINAL



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ARIZONA CORPORATION COMMI

UTILITY COMPLAINT FORMED

Investigator: Jenny Gomez

Phone: 2013 AUG - 8 A 11: 55 **Fax:** 1

Priority: Respond Within Five Days

Opinion **No.** 2013 - 112084

Date: 8/6/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Julie & William **Last:** Booth

Account Name: Julie & William Booth

Home: 1

Street:

Work:

City: Topock

CBR:

State: AZ **Zip:** 86436

is:

Utility Company: Golden Shores Water Company, Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

DOCKET NO. W-0815A-13-0210
OPPOSE

August 3, 2013
Arizona Corp. Commission
Consumer Services Section
1200 West Washington St.
Phoenix, AZ 85007

Arizona Corporation Commission
DOCKETED

AUG - 8 2013



Docket No. 0815A-13-0210

Dear Sir or Madam

I am protesting the amount of increase the Golden shores Water Co. is asking for? I realize that maintenance costs have risen But have seen no improvements in our water service for the 30 years we have lived here. The Water usage should not even be a factor as it is an allocaito from the Bureau of Reclamation (BOR). Last I heard 25 cents an acre foot is paid to the BOR from the GS Water Co. The only maintenance I have even heard of is when a water line breaks, it is repaired. Hasn't the Arizona Corp Commission allowed the GS water Co an improvement fee in past increases. How was that used? The Community never hears when improvements or repairs are made, so we must assume that none have been made.

The increase that has been requested is extreme. This is retirement community on fixed income. Please consider all of the above when you make your decision.

Thank very much,
Topock, AZ 86436
Julie and William Booth

End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control

End of Comments

Date Completed: 8/6/2013

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